



RBC Wealth Management Online

Questions? We're here to help – contact our Helpdesk at 1-888-820-8006, or contact your Investment Advisor team.

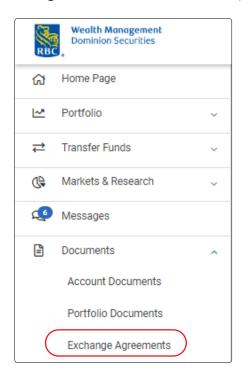
Get real-time quotes

We are pleased to provide real-time quotes on stocks and options through RBC Wealth Management Online. To receive real-time quotes, first you need to accept certain terms and conditions that are required by the exchanges providing the quotes. There are some steps to follow, but here's a step-by-step guide to help:

1. Go to www.rbcds.com and click on "Sign in" (top right corner).

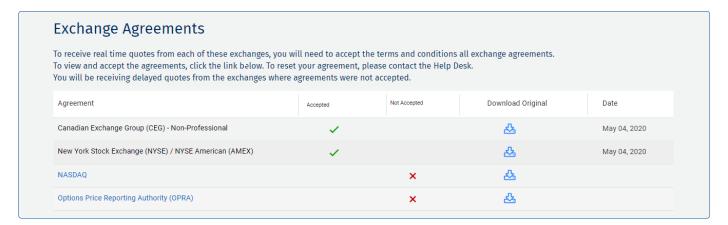
If you don't remember your ID/password, please contact the RBC Wealth Management Online Helpdesk at 1-888-820-8006. If you don't yet have access to RBC Wealth Management Online, please contact your Investment Advisor team for assistance.

2. Once logged in, click on the "Documents" link and select "Exchange Agreements" on the left side of your screen.



RBC Dominion Securities Inc.

3. Next, you will see a list of Canadian and U.S. exchange agreements. You will receive real-time quotes from the exchanges whose agreements you accept (otherwise, you will receive delayed quotes). Those agreements you have accepted are indicated by ✓. Those you haven't, with X.

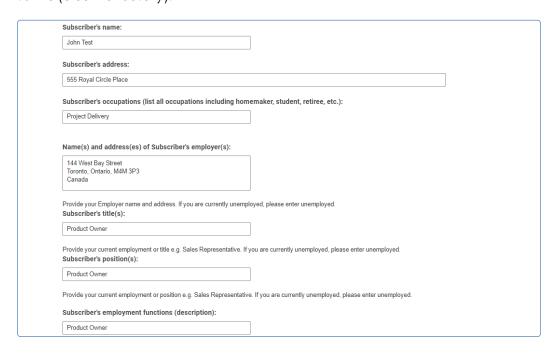


- 4. To get real-time quotes from the Canadian Exchange Group (which includes major Canadian stock exchanges such as the TSX), simply click "I Accept the Agreement" at the bottom of the page.
- 5. To get real-time quotes from the New York Stock Exchange (NYSE) / NYSE American (AMEX), there are a few steps.

First, review Section 1, Terms and Conditions of General Applicability, then select "I Agree."

Second, complete all the sections in Section 2 to help confirm that you're using NYSE quotes for personal use only. Where it says "Subscriber" that means you, the RBC Wealth Management Online user. All the sections are mandatory.

Next, agree that the information you have provided is accurate, and that you understand and agree to the terms (also mandatory).



Finally, click "I Accept the Agreement" at the bottom of the page to activate real-time quotes from the NYSE.

6. Next up, real-time quotes from the NASDAQ.

First, provide your name, title and contact information as applicable.

Name:	John Test	Telephone	5555555555
Title:	Manager - IT	Fax	n/a
Address:	123 - ABC DRIVE	Email	John.Test@test.com

Next, provide your "Subscriber status" (mandatory) from the drop-down menu (1). (Remember, you are the subscriber.) If you live in Canada, simply select "Non-US Individual."

Then, in the "Type" drop-down menu (2), select "Non-Professional" to confirm you're using these quotes for personal use only (mandatory).

And then type in your full name in both of these fields (3).

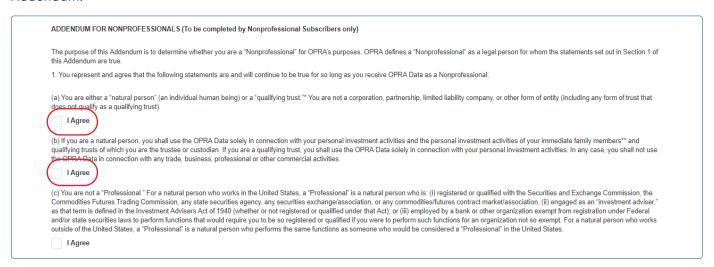


Finally, click "I Accept the Agreement" at the bottom of the page to receive NASDAQ quotes in real-time.

If you want real-time options quotes, click on Options Price Reporting Authority (OPRA).

Next, enter your name and home address and then agree to all terms (mandatory).

Then, if you're using real-time quotes for personal use only, please agree to (a) and (b) only in the following Addendum.



Finally, click "I Accept the Agreement" at the bottom of the page. Now you will receive real-time options quotes.

That's it – you're all set

Real-time quotes will be displayed on the Detailed Quote page of your RBC Wealth Management Online sessions.

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