



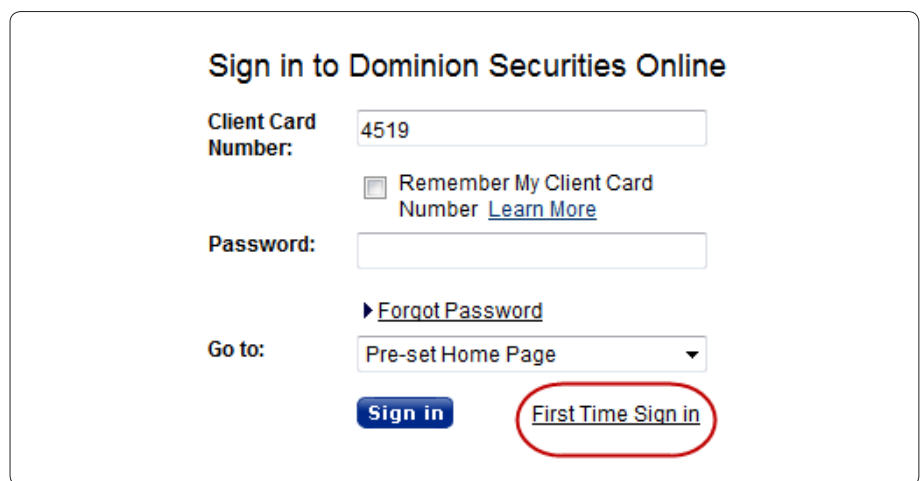
DS Online first-time sign in

1. Go to www.rbcds.com and click on “Sign In”



Through DS Online, you can access your account information, eDocuments, real-time fund transfers, market updates, RBC reports and more.

2. At the Sign In page, click on “First Time Sign in.”



3. Enter the following information:

- RBC Dominion Securities PCD number (also referred to as your “client card number”)
- RBC Dominion Securities Account Number
- Postal Code
- Date of Birth

RBC Dominion Securities Online Password Selection

* Client Card Number:	<input type="text" value="4519003123456789"/>	
* Account #:	<input type="text" value="12345678"/>	<small>(First 8 digits of Dominion Securities Account)</small>
* Postal Code:	<input type="text" value="A1B2C3"/>	<small>(No spaces)</small>
* Date of Birth:	<input type="text" value="1950"/> <input type="text" value="Jan"/> <input type="text" value="1"/>	<small>(YYYY/MM/DD)</small>

For further assistance, please call 416-363-1019 or 1-888-820-8006

If you don't know your PCD number or account number, please speak with your Investment Advisor. If you need technical assistance, contact the DS Online Helpdesk at 1-888-820-8006.

4. Next, set up a password between 8 and 32 characters in length.

To continue, enter the password you wish to use when signing in to this service.

Be sure to use a combination of letters, numbers and special characters.

Please remember never to write your password down or share it with anyone else.

*** Required Information**

Client Card Number	4519003123456789
* New Password: (8-32 characters)	<input type="password" value="••••••••"/>
* Re-enter your password:	<input type="password" value="••••••••"/>

5. Once you've selected a password, you need to set up your personal verification questions.

This establishes an additional layer of security for your DS Online access and will give you the ability to reset your DS Online password if you ever forget your password in the future.

Personal Verification Question 1

*** Question:**

*** Answer:** (4-20 characters)

Personal Verification Question 2

*** Question:**

*** Answer:** (4-20 characters)

Personal Verification Question 3

*** Question:**

*** Answer:** (4-20 characters)

6. You will need to re-enter your answers to confirm them.

Once you've done this, you will see a confirmation page and will be able to use DS Online with your newly created password.

Personal Verification Questions -- Confirmation

You have successfully set up your password and Personal Verification Questions.

Do not reveal the answers to your Personal Verification Questions to anyone.

Please note: RBC employees do not have access to your Personal Verification Questions or answers and will never ask you for this information.

[Go to Accounts](#)

Call the DS Online HelpDesk at 1-888-820-8006 if you wish to access DS Online through RBC Online Banking.