

Wealth Management Dominion Securities



RBC Wealth Management Mobile App

Questions? We're here to help – contact our Helpdesk at 1-888-820-8006, or contact your Investment Advisor team.

Get real-time quotes

We are pleased to provide real-time quotes on stocks and options in the RBC Wealth Management Mobile App. To receive real-time quotes, first you need to accept certain terms and conditions that are required by the exchanges providing the quotes. There are some steps to follow, but here's a step-bystep guide to help:

1. Sign into your RBC Mobile app. If you have not downloaded the RBC Mobile app, do so, through the App Store (iPhone) or the Google Play Store (Android).

If you don't remember your ID/password, please contact the RBC Wealth Management Online Helpdesk at 1-888-820-8006. If you don't have access to RBC Wealth Management Online, please speak with your Investment Advisor team for assistance.

 Once logged in, select the menu tab (1) at the bottom of your smartphone screen, select the "Documents" tab (2), and then select "Exchange Agreements" (3).



3. Next, you will see a list of Canadian and U.S. exchange agreements. You will receive real-time quotes from the exchanges whose agreements you accept (otherwise, you will receive delayed quotes).

Those agreements you have accepted are indicated by a "checkmark", those you haven't, with an "X" (2). To view which agreements you have accepted/not accepted, select the three dot module (3) located under the "More" title, to the right of each agreement.

Exchange Agreements	đ) FAQs			
To receive real time quotes from each of these exchanges, you will need to accept the terms and conditions all exchange agreements. To view and accept the agreements, click the link below. To reset your agreement, please contact the Help Desk. You will be receiving delayed quotes from the exchanges where agreements were not accepted.					
Agreement Canadian Exchange Group	Download	More			
(CEG) - Non-Professional	_				
NASDAQ	&	2			
New York Stock Exchange (NYSE) / NYSE American (AMEX)	&				
Options Price Reporting Authority (OPRA)	&				
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Home Holdings Trensf	er Messages	Menu			

Details	×
Agreement	NASDAQ
Accepted	
Not Accepted	× 2
Date	

4. To get real-time quotes from the Canadian Exchange Group (which includes major Canadian stock exchanges such as the TSX), tap on the Agreement Name (1) and once you have read through the agreement, select "I Accept the Agreement" at the bottom of the page.

12. SUBSCRIBER'S REPRESENTATIONS AND WARRANTIES Subscriber represents and warrants that (s)he is a Non-Professional, as defined herein. 13. FAILURE TO QUALIFY (a) Non-Qualification - Subscriber understands that if CEG determines at any time that Subscriber does not qualify as a Non-Professional subscriber, Subscriber may continue to receive Market Data only after entering into one or more appropriate agreements with CEG. CEG may deny Subscriber the opportunity to enter into such agreement(s) if Subscriber's failure to qualify results from wilful misrepresentations or omissions or from wilful breach of this Agreement. (b) Retroactive Payment - In the event that a determination of non-qualification is based upon a misrepresentation made herein by Subscriber, or a failure by Subscriber to update information provided to CEG, CEG may notify Subscriber in writing (i) of such determination, (ii) of the period, as determined by CEG, during which Subscriber received Market Data but did not qualify as a Non- Professional Subscriber and (iii) of the amount, calculated at CEG's thencurrent Professional Subscriber rates, applicable to such period. Within thirty (30) days of receipt of such notice, Subscriber shall pay such amount to CEG. I Accept the Agreement Back to Agreements ∇ \mathcal{Q}_{1}^{3} → 1п Home Holdings Transfer Messages Menu

5. To get real-time quotes from the New York Stock Exchange (NYSE) / NYSE American (AMEX), there are a few steps.

First, review Section 1, Terms and Conditions of General Applicability, then select "I Agree."

Second, select the NYSE/AMEX tab and complete all the sections in Section 2 to help confirm that you're using NYSE quotes for personal use only. Where it says "Subscriber" that means you, the RBC Wealth Management Online user. All the sections are mandatory.

Next, agree that the information you have provided is accurate, and that you understand and agree to the terms (also mandatory).

Subscriber's name:	
John Test	
Subscriber's address:	
565 Royal Circle P	Nace
Subscriber's occupations ((list all occupations including
homemaker, student, retire	ee, etc.):
Project Delivery	
Name(s) and address(es)	of Subscriber's employer(s):
144 West Bay St	
Toronto Ontario I	MAM 3D3
Canada	n4m JFJ
Provide your Employer nar	me and address. If you are
currently unemployed, plea	ase enter unemployed.
Subscriber's title(s):	
Product Owner	
Provide your current emplo	oyment or title e.g. Sales
Representative. If you are	currently unemployed, please
enter unemployed.	
aubscribers position(s):	
Product Owner	
Provide your current emplo	ayment or position e.g. Sales
Representative. If you are	currently unemployed, please
enter unemployed.	
Subscriber's employment	functions (description):
Product Owner	

6. Next up, real-time quotes from the NASDAQ. First, select the NASDAQ tab and provide your name, title and contact information as applicable.

Name:	John Smith
Telephone	416-123-1234
Title:	Portfolio Manager
Fax	+1 905 123 1234
Address:	544 Williams St. Toronto
Email	Johnsmith@rbc.com

Next, provide your "Subscriber status" (mandatory) from the drop-down menu (1). (Remember, you are the subscriber.) If you live in Canada, simply select "Non-US Individual."

Then, in the "Type" drop-down menu (2), select "Private" to confirm you're using these quotes for personal use only (mandatory).

And then type in your full name in both of these fields (3).

Subscriber Status	•
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Name of Signatory	
Title (Authorized officer)	
Print name of Individual Subscriber	
Subscriber Signature	

Finally, select "I Accept the Agreement" at the bottom of the page to receive NASDAQ quotes in real-time.

7. If you want real-time options quotes, tap on Options Price Reporting Authority (OPRA). Next, enter your name and home address and then agree to all terms (mandatory). Then, if you're using real-time quotes for personal use only, please agree to (a) and (b) only in the following Addendum.



Finally, tap "I Accept the Agreement" at the bottom of the page. Now you will receive real-time options quotes.

That's it – you're all set! Real-time quotes will be displayed on the Detailed Quote page of your RBC Wealth Management Mobile App sessions.

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Wealth Management Dominion Securities

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