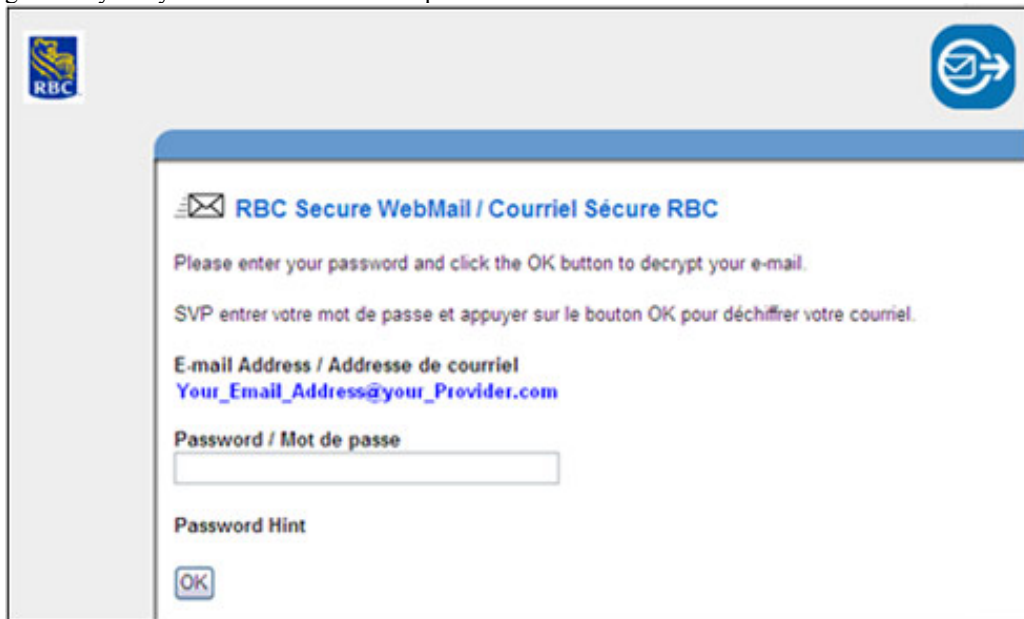


## Receiving and Replying to Secure Webmail

Steps for an RBC client:

1. Open the email with the subject "**RBC Secure Webmail/Courriel sécurisé:**" in your inbox.
2. Open the **Click2View.html** attachment by double-clicking or using the "**Open**" or "**View**" action within the email application.
3. A new browser window should open automatically. In the "**Password**" field, enter the password given to you by the sender at RBC and press "**OK**".



The screenshot shows a web browser window with the RBC logo in the top left and a blue circular icon with a right-pointing arrow in the top right. The main content area has a blue header bar with the text "RBC Secure WebMail / Courriel Sécuré RBC". Below this, there is a message in English: "Please enter your password and click the OK button to decrypt your e-mail." and a message in French: "SVP entrer votre mot de passe et appuyer sur le bouton OK pour déchiffrer votre courriel." Below these messages, there is a label "E-mail Address / Adresse de courriel" followed by the text "Your\_Email\_Address@your\_Provider.com". Below that is a label "Password / Mot de passe" followed by a text input field. Below the input field is a label "Password Hint" and an "OK" button.

4. The secure email will be displayed, and any included attachments may now be opened. Large email messages may take several minutes to display.
5. To reply securely to the email, press the "**Reply**" button located at the top of the RBC Secure Webmail Message.



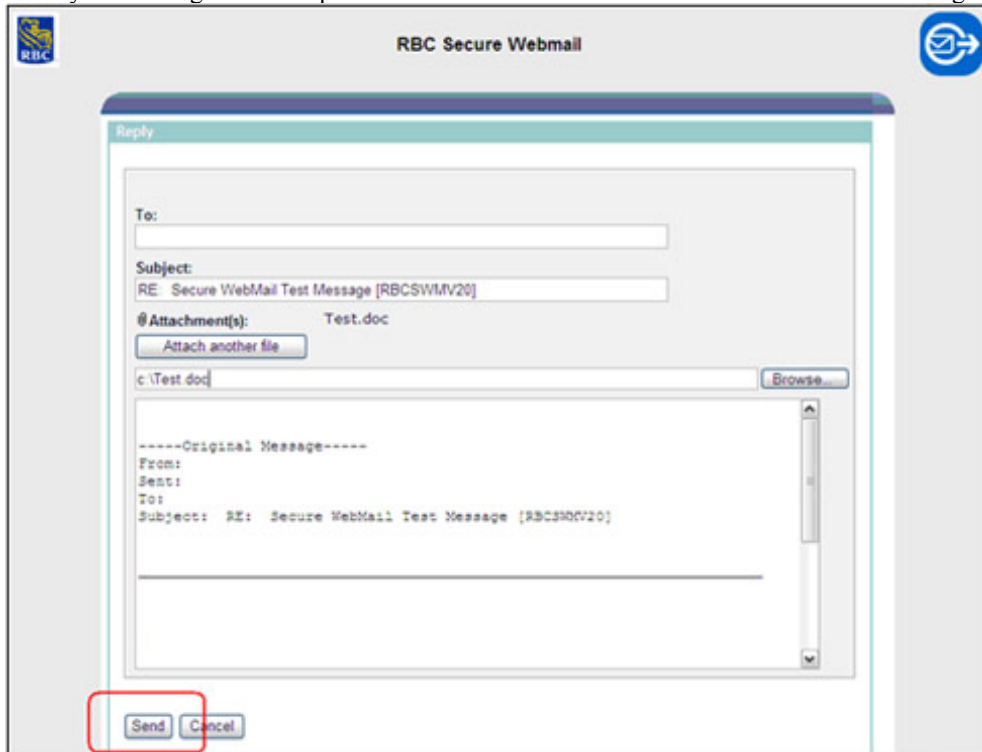
The screenshot shows a web browser window with the RBC logo in the top left and a blue circular icon with a right-pointing arrow in the top right. The main content area has a blue header bar with the text "RBC Secure Webmail". Below this, there is a "View Message" section. Inside this section, there is a "Reply" button circled in red. Below the "Reply" button, there is a form with the following fields: "From:", "To:", "Cc:", "Subject: Secure WebMail Test Message [RBCSWMV20]", and "Date:".

6. Attachments can be securely included in the reply email by pressing the "**Attach a file**" button.



The screenshot shows the 'RBC Secure Webmail' interface. At the top left is the RBC logo, and at the top right is a blue circular icon with a white envelope and a right-pointing arrow. Below the header is a 'Reply' window. Inside this window, there are three input fields: 'To:', 'Subject:', and '@ Attachment(s):'. The 'Subject:' field contains the text 'RE: Secure WebMail Test Message [RBCSWMV20]'. The '@ Attachment(s):' field has a red rectangular box around it, and inside this box is a button labeled 'Attach a file'.

7. Enter your message and then press the "**Send**" button located at the bottom of the message.



This screenshot shows the same 'RBC Secure Webmail' interface as the previous one, but with more content. The 'Subject:' field still contains 'RE: Secure WebMail Test Message [RBCSWMV20]'. The '@ Attachment(s):' field now displays 'Test.doc' and has a button labeled 'Attach another file' below it. Below the attachment section is a text input field containing 'c:\Test.doc' and a 'Browse...' button to its right. The main body of the email contains the text '-----Original Message-----' followed by a header block: 'From:', 'Sent:', 'To:', and 'Subject: RE: Secure WebMail Test Message [RBCSWMV20]'. At the bottom of the form, there are two buttons: 'Send' and 'Cancel'. The 'Send' button is highlighted with a red rectangular box.