



STAY CONNECTED WITH DS ONLINE

Together, you and your Investment Advisor are planning your financial future. Through DS Online, you can keep track of the progress you are making towards achieving your financial goals from the convenience of your personal computer.

CONNECT TO DS ONLINE

- Secure online account access backed by the latest 128-bit encryption and the RBC Dominion Securities 100% Online Security Guarantee†
- Convenient consolidated view of all your account balances, individual holdings, current market value, recent transactions and order status
- Accessible 24 hours a day, seven days a week from any computer with secure Internet access anywhere in the world
- Official documents available in electronic PDF format, instead of paper documents sent by post
- A seven-year archive of official account statements starting from October 2007
- Ability to connect DS Online with RBC Online Banking and other RBC online services so you don't have to log in separately
- Real-time fund transfers into your RBC Dominion Securities accounts from your RBC bank accounts.
- Information services, including real-time quotes, market news, customized Watchlists, as well as RBC global market and economic reports
- Dedicated DS Online Help Desk to help answer any questions

To sign up now, go to www.rbcds.com and click on "DS Online Login."



RBC Wealth Management
Dominion Securities

YOUR DS ONLINE HOME PAGE

Select My Accounts for your account balances and holdings.

Choose the Quotes tab for detailed quotes and in-depth information on specific stocks, mutual funds and fixed-income securities.

Click on Markets & Research for daily market news, economic updates and forecasts, insights about companies on your Watchlists and access to our informative financial publications Global Investment Outlook and Global Insight Monthly.

Get an at-a-glance overview of major market indices through the Market Snapshot.

Go to View and Manage Documents* to get your official RBC Dominion Securities account documents online — reducing your paperwork, while helping the environment.
* May not be available in all jurisdictions.

Obtain quick quotes on Canadian and U.S. securities using the Quotes box.

Create and manage up to 15 customized Watchlists of securities you wish to monitor.

My DS Accounts

		Cash	Investments	Total
Margin Account	CAD	60.69	283,412.00	283,738.00
	USD	28.60	754.00	782.00
Margin Account	CAD	736.04	329,261.00	329,996.00
	USD	631.83	26,988.00	27,619.00
TFSA Account	CAD	5,660.83	17,692.00	23,297.00
Investment Account	CAD	6,083.22	272,762.00	278,823.00
		Combined Total in CAD:		944,199.00
		Combined Total in USD:		946,129.10

Exchange Rate: 1 USD = 0.9980 CAD

Market Snapshot

Symbol	Last	Change
TSX Comp	12,751.78	+20.50
CDN\$	1.0024	+0.0002
DJIA	12,991.19	+6.50
Gold US\$	1,777.60	-0.15
Nasdaq	2,963.97	+6.99
S&P 500	1,366.70	+3.24
TSX Vent	1,693.33	-0.80

Quotes delayed at least 20 minutes.
NYMEX and/or COMEX data is 30 minutes delayed.

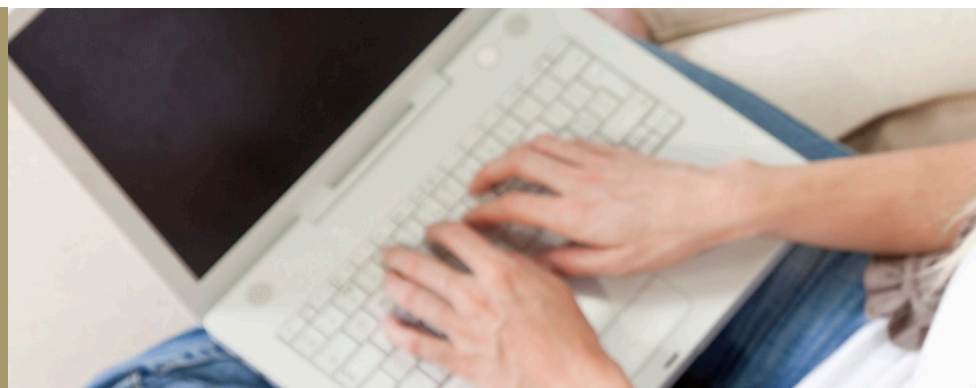


SECURE AND CONFIDENTIAL

We understand how important information security and privacy are to you. That's why DS Online uses highest possible Online Security Standards to protect the information you send or receive from our secure site.

To provide you with even greater peace of mind, we have developed the **100% DS Online Security Guarantee**. With the 100% DS Online Security Guarantee, we guarantee that you will not lose money due to fraud in your RBC Dominion Securities account when using DS Online. And, in the highly unlikely event a transaction occurs in any of your other RBC accounts due to unauthorized access to DS Online, you will be reimbursed 100% for any losses in those accounts directly resulting from the unauthorized access, subject to certain conditions.[†]

eDocuments are official RBC Dominion Securities account documents that you can view online, save to your computer and print whenever necessary.



LINK UP WITH RBC ONLINE BANKING

For greater convenience, you can link your RBC Dominion Securities accounts with your other RBC accounts, including RBC Online Banking. Once linked, you will be able to see all of your RBC accounts together. What's more, when you use RBC Online Banking, you can use the same user identification and password to access DS Online.

REAL-TIME FUND TRANSFERS – TRANSFERS DONE IN SECONDS

You can now transfer funds into your RBC Dominion Securities accounts from any RBC Royal Bank account that is connected to your RBC client card. During regular business hours, the transfer will generally occur within seconds.

And it's as easy as having a banking relationship with RBC Royal Bank and linking up your DS Online access to RBC Online Banking.

WITH eDOCUMENTS, IT'S EASY BEING GREEN

eDocuments are official RBC Dominion Securities account documents that you can view online, save to your computer and print whenever necessary. That means you no longer have to wait for your paper documents to arrive in the mail. Plus you can access to a seven-year archive of past statements, starting from October 2007.

Not only are eDocuments more timely and convenient than paper documents, they are also better for the environment. Together with our clients, we have made great strides in reducing the amount of paper we use. Since January 2006, over 4.7 million RBC accounts have been switched from paper documents to electronic documents. The resulting paper savings amount to approximately 980 metric tonnes of paper. Using the Environmental Defense Fund Paper Calculator, these paper savings are equivalent to nearly 28,000 trees!



Mr. John Smith
123 Your Street
Anytown, Anyprovince
Canada A1B 2C3

STATEMENT OF YOUR RRSP ACCOUNT

**SEPT 30
2010**

Page 1 of 2

Your Account Number: 000-00000-0-0
Trustee: Royal Trust Company
Date of Last Statement: August 29, 2010

YOUR ADVISORY TEAM:

Your Investment Advisor:
Robert Allen
(123) 456-7890

Assistant:
Rosa Smith
(123) 456-7891

Your Branch Address:
Suite 1230, 45 Main Street
Anytown, Anyprovince
A1B 2C4

Your Branch Manager:
Mary McDonell
(123) 456-7892

FOR YOUR INFORMATION:

RBC Dominion Securities is pleased to introduce your new Statement of Account. Should you have any comments or questions about your statement, your Investment Advisor would be pleased to discuss them with you.

ACCOUNT DETAILS

Your Plan Type: SPOUSAL
Your Beneficiary:
JANE SMITH
JIMMY SMITH

ASSET SUMMARY

	MARKET VALUE AT SEPT 30	PERCENTAGE OF MARKET VALUE
Cash	\$24,832.80	3.02%
Fixed Income	\$416,468.60	50.58%
Preferred Shares	\$0.00	0.00%
Common Shares	\$197,960.00	24.04%
Mutual Funds**	\$167,961.00	20.40%
Foreign Securities	\$16,100.00	1.96%
Managed Assets	\$0.00	0.00%
Other	\$0.00	0.00%
Total Value	\$823,322.40	100%

INCOME SUMMARY

	THIS MONTH	YEAR-TO-DATE
Dividends	\$0.00	\$2,375.52
Interest	\$36.16	\$15,494.06
Other	\$0.00	\$0.00
Total Income	\$36.16	\$17,869.58

CASH BALANCE

ACCOUNT TYPE	OPENING BALANCE AT SEPT 01	CLOSING BALANCE AT SEPT 30
Cash	\$24,796.70	\$24,832.80

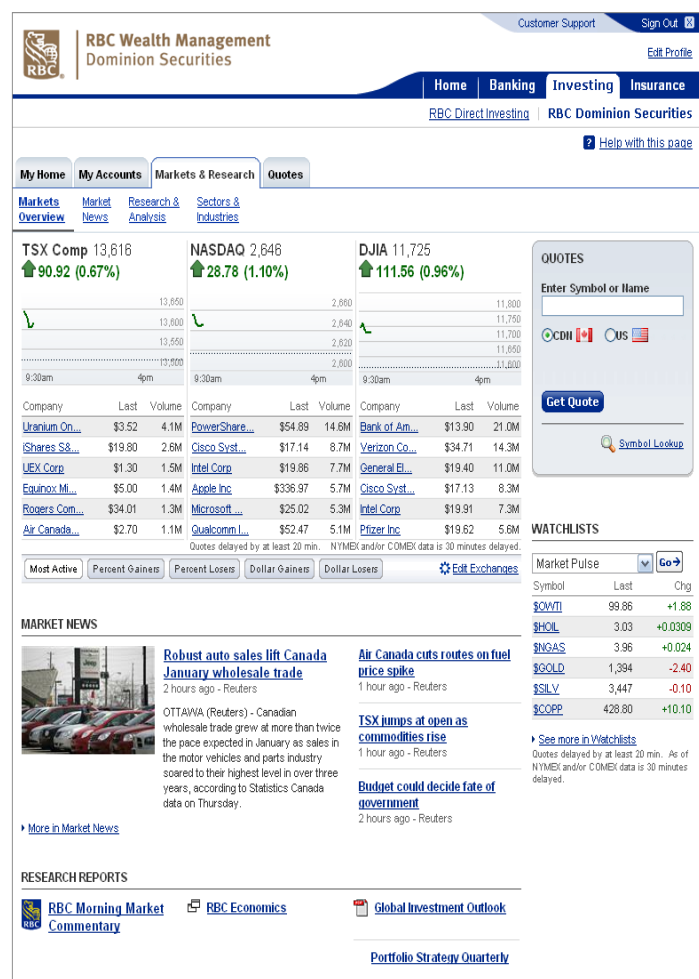
CONTRIBUTION SUMMARY

	PERSONAL CONTRIBUTION	SPOUSE'S CONTRIBUTION
First 60 Days	\$0.00	\$3,500.00
Balance of Year	\$0.00	\$13,000.00

YOUR PERSONAL ONLINE MARKET CONNECTION

ACCESS DETAILED REAL-TIME QUOTES

Through DS Online, you can view detailed real-time quotes for stocks and options listed on Canadian and U.S. markets – plus daily closing prices for mutual funds. With our real-time stock quote service, you can find out the current market price for securities listed on major North American exchanges and the change from the previous day's close. For each security, we provide a host of information – bid and ask prices, the 52-week price range, trading volume, dividends, earnings and more.



GET THE INFORMATION YOU NEED

The Markets and Research section gives you access to a wealth of research, news and market information:

- **Markets Overview:** an intraday snapshot of what's happening in the markets. It gives you a quick look at the major market indexes, the biggest gainers and losers, and the latest market news.
- **Market News:** your in-depth market news centre, including breaking news, top stories and what's making headlines.
- **Research & Analysis:** morning market commentary, investment outlook and reports.

TAKE THE NEXT STEP

ENROL ONLINE

With your RBC Client Card Number in hand, go to www.rbcds.com and click on the "Sign In" link. Then click on the "First Time Sign In" link.

To set up online access, you will need to have access you:

- Postal code
- Date of birth
- RBC DS account number
- RBC DS Client Card number/PCD number (Please contact your advisor for this client-unique number)

The link will walk you through a few easy steps to enrol online.

ENROL WITH YOUR INVESTMENT ADVISOR

Your Investment Advisor is also able to help set up DS Online access.

† For a definition of an "unauthorized transaction" and for full details regarding the protections and limitations of the DS Online 100% Security Guarantee, please see your RBC Automated Services Agreement. RBC Dominion Securities Inc.* and Royal Bank of Canada are separate corporate entities which are affiliated. *Member-Canadian Investor Protection Fund. RBC Dominion Securities Inc. is a member company of RBC Wealth Management, a business segment of Royal Bank of Canada. ©Registered trademarks of Royal Bank of Canada. Used under licence. ©2013 Royal Bank of Canada. All rights reserved. IFDSO-EN (03/2013)