



RBC ONLINE BANKING – A TOP-RANKED ONLINE EXPERIENCE WITH ADVANTAGES

Did you know that RBC Online Banking gives you everything you need to access your banking and investments in one place? Many of our clients enjoy a banking relationship with RBC Royal Bank and use RBC Online Banking to manage their day-to-day finances and see their RBC Dominion Securities accounts. All you need is an Internet connection and an RBC Royal Bank account to access your financial information 24 hours a day, seven days a week.

YOUR FINANCES – ANYWHERE, ANYTIME

Having a relationship with RBC Banking is even more beneficial with the added convenience of linking your RBC Dominion Securities accounts with your banking accounts. Once linked, you will be able to see all of your RBC accounts together.

TRANSFER FUNDS TO YOUR RBC DOMINION SECURITIES ACCOUNTS ... IN SECONDS

You are now able to transfer funds into your RBC Dominion Securities accounts from any RBC Royal Bank account that is connected to your RBC client card. During regular business hours, the transfer will occur within seconds!

REDUCE PAPERWORK WITH EDOCUMENTS

You can access your official account documents in electronic format for both your RBC Banking and RBC Dominion Securities accounts in one convenient place. This includes a seven-year archive of your RBC Dominion Securities statements starting from November 2007.

RANKED #1 FOR FIVE CONSECUTIVE YEARS

For the fifth consecutive year, RBC Royal Bank Online Banking earned the top spot in the annual Forrester report 2011 Canadian Bank Secure Web Site Rankings. RBC Online Banking also provides secure and private access backed by the RBC Online Banking 100% Security Guarantee.



RBC Wealth Management
Dominion Securities

FEATURES AND BENEFITS OF RBC ONLINE BANKING AND DS ONLINE

WITH RBC ONLINE BANKING, YOU CAN:

- Electronically pay bills to more than 6,000 companies
- Receive electronic statements for RBC Royal Bank personal deposit accounts and RBC Royal Bank Visa cards
- RBC ebills provides you with the ease and convenience of receiving and viewing your bills where you pay them – through RBC Online Banking
- Send funds to anyone holding accounts with a Canadian financial institution through an Interac Email Money Transfer
- Transfer funds between your bank accounts
- Bank online with confidence with the RBC Online Banking Security Guarantee

WITH DS ONLINE, YOU CAN:

- Sign-up for eDocuments and access your statements at any time
- View your account information, transaction history, investment news and research
- Transfer funds from your RBC Royal Bank accounts to your RBC Dominion Securities accounts in real time (during regular business hours)
- Obtain detailed real-time quotes for stocks and options listed on Canadian and U.S. markets, and daily closing prices for mutual funds
- Enjoy secure and private online account access backed by the RBC Dominion Securities Online 100% Security Guarantee
- Link up with Online Banking – use the same login and password to access DS Online. What's more, your accounts with us can be viewed through RBC Online Banking

If you would like more information, or assistance signing up for RBC Online Banking, DS Online or eStatements, please contact us today.

SIGNING UP IS EASY

ENROL BY PHONE

Sign up any time, 24 hours a day, seven days a week. Simply call 1-800-769-2555 and follow the prompts.

ENROL ONLINE

With your RBC Client Card in hand, go to www.rbc.com and click on the “Enrol Now” link.

To setup online access, you will need to have access to:

- Your address
- Details of your RBC account
- Answers to some additional security questions

The link will walk you through four easy steps to enrol online:

Step 1: RBC Client Identification

Step 2: Personal & Product Security Questions

Step 3: Online Banking Profile Setup

Step 4: Congratulations

If you need assistance at any time during the setup process, simply call 1-800-769-2555.

