Please note: The data entered on this form may be scanned and stored electronically.

Please print neatly in the spaces provided to ensure completeness, accuracy and machine readability.

Member of Royal Bank Financial Group

Authorization to Transfer Non Registered Account
Only complete if you want to transfer your account from another institution.

| RECEIVING  | INSTITUTION | INFORMATION |
|------------|-------------|-------------|
| IVECEIVING |             |             |

| RECEIVING INSTITUTION INFORM  | <u>IATION</u>   |   |  |               |  |                            |  |
|---|---|---|--|---------------|--|----------------------------|--|
| RBC Dominion Securities Inc. 277 Front Street West, 8th Floor   |   | Client name   |  |               |  |                            |  |
| Account Transfer Department Toronto, Ontario M5V 2X4  |   | Client name   |  |               |  |                            |  |
| ,   | Address   |   |  |               |  |                            |  |
| CUID DOMA DTC 5002 EUROCLEAR # 90065  |   | City  |  | Province      | Postal Code                                      | ·                          |  |
| CONTACT NAME Account Transfer Department  |   | SIN   |  | Phone_        |  |                            |  |
| CONTACT PHONE NUMBER  | •   |   | titution                                   |               |  |                            |  |
| CONTACT FAX NUMBER (416) 313-7493   |   |   |  |               |  |                            |  |
| MUTUAL FUNDS: *Please forward RBCDS Account Transfer Dept.  |   |   |  | 1110110       |  |                            |  |
| <b>NEW REGISTRATION (NOMINEE N</b>  | •   |   |  |               |  |                            |  |
| DEALER NAME RBC Domin   | DEALER NUM  | BER <b>919</b>  | 0  |               |  |                            |  |
| NOMINEE NAME MUTUAL FUND DE   | REP NUMBER  |   |  |               |  |                            |  |
| BUSINESS TEL. (416) 313-7449 BUSINESS TEL.  | SINESS FAX <b>(416) 313-84</b>                            | 55 DEALER ACCO  | OUNT NUMBER                                |               |  |                            |  |
| This is my authorization to you to deliver receive this account(s). This includes all all securities short against payment. The ACCOUNT NUMBER AT | securities long and short<br>ese instructions are given s | and debit or credit bal                               | lance. Delivery is                         | to be made by | the receiving                                    | ition to<br>institution of |  |
| DELIVERING INSTITUTION  |   | G INSTITUTION   | ALL  | CDN\$ ONLY    | US\$ ONLY  | OTHER                      |  |
| 1   |   |   |  |               |  |                            |  |
| 2   |   |   |  |               |  |                            |  |
| 3   |   |   |  |               |  |                            |  |
|   |   |   |  |               |  |                            |  |
| Transfer: (check one box only)  All in Kind (as is)  All in cash*   | Partial* - as listed below or on attached list            | All assets*, mixed in Cas (as is) except for, see lis | sh and in Kind<br>t below or attached list | List Atta     | ched   |                            |  |
|   | n bold in Client Authorization s                          | ection.   |  |               |  |                            |  |
| ☐ In Kind   | Amount  | Symbol and/or Certificate Nu                          | mber or Policy Number                      |               | FOR USE F  | BY                         |  |
| OR Investment I   | Description   |   |  |               | FOR USE E<br>RELINQUISHING IN:<br>Delay Delivery | STITUTION<br>/ Until       |  |
| In Cash Units/Shares  |   |   |  |               | DDMMY  | YYY                        |  |
| In Kind Dollars Investment A Units/Shares \$  | Amount  | Symbol and/or Certificate Nu                          | mber or Policy Number                      |               |  |                            |  |
| OR Dollars Investment [   | Description   |   |  |               | Delay Delivery                                   | / Until                    |  |
| Units/Shares  | A a t   | Symbol and/or Certificate Nu                          | mbor or Policy Number                      |               | D D M M Y  | YYY                        |  |
| In Kind Units/Shares Investment A   | Amount  | Symbol and/or Certificate Nul                         | inber of Folicy Number                     |               |  |                            |  |
| OR Dollars Investment [   | Description   |   |  |               | Delay Delivery                                   | / Until                    |  |
| Units/Shares  |   |   |  |               | D D M M Y  | YYY                        |  |
| Client Authorization: I hereby request t  | he transfer of my account                                 | and its investments a                                 | s described above                          | е.            |  |                            |  |
| PLEASE CANCEL ALL C   | PEN ORDERS (G.T.C.  | /SWF/PAC, ETC.) F                                     | FOR MY ACCO                                | UNT(S) ON Y   | OUR BOOK   | S.                         |  |
| * WHERE I HAVE REQUESTED A TRANS<br>I AGREE TO PAY ANY APPLICABLE FEE   |   |   |  |               | STMENTS.   |                            |  |
| I HAVE READ THE DISCLOSURE ON REVERSE   | AND AUTHORIZE TRANSFER                                    | AS ABOVE  | Date                                       | Sigr          | nature Guarantee Sta                             | amp                        |  |
| Signature of Account Holder   |   |   |  |               |  |                            |  |
|   |   |   |  |               |  |                            |  |

# ACCOUNT TRANSFER CLIENT DISCLOSURE

In our business we are dedicated to continually improving Client Service. This Client Disclosure and informational document was developed to help you understand the account transfer process. It is important to read this document carefully before signing the Section called CLIENT AUTHORIZATION on this Account Transfer form. Should you have any questions after reading this document, please be sure to address your inquiries with your Receiving Institution's Investment Representative.

# What is the difference between IN CASH and IN KIND?

In Cash means that all your assets which are not currently in liquid form are to be liquidated, sold, redeemed, etc. in order that your account can be transferred to the Receiving Institution in the form of cash.

IT IS IMPORTANT TO NOTE THAT IF YOU HAVE INDICATED AN IN CASH TRANSFER OF YOUR ACCOUNT, THE TRADES WILL BE EXECUTED AT MARKET. THE TRADES WILL BE PLACED ON A BEST EFFORTS BASIS SUBSEQUENT TO THE RECEIPT OF THE TRANSFER FORM AND ARE SUBJECT TO NORMAL COMMISSION CHARGES. IN ORDER TO AVOID DELAYS, YOU MAY PLACE THE TRADES YOURSELF WITH THE DELIVERING INSTITUTION AT THE TIME OF SIGNING THIS TRANSFER FORM.

In Kind means that you want the account transferred, **as is**. If you hold investment products and a cash balance, then the investment products may be transferred as well as the cash balance in their current state.

# How long will my transfer take?

The time required to completely transfer your account will for the most part depend on the type of account you are transferring and the type of investment products you currently hold. Please note that all your assets may not all be transferred at exactly the same time.

#### **Non-registered Accounts:**

Under current IDA regulations, this type of transfer may take between 10 and 25 business days from the time of receipt by the Delivering Institution.

# **Types of Investment Products**

## **Mutual Funds:**

Currently, mutual fund products take longer to fully transfer, and may result in a possible delay into your new account, due to the requirement of re-registering the mutual fund at the Fund Companies. On average mutual funds require 5 - 10 business days to transfer from the time the mutual fund power of attorney is received by the Receiving Institution.

## **Guaranteed Investment Certificates & Term Deposits:**

Generally, a Guaranteed Investment Certificate (GIC) is not transferable IN KIND (as is) prior to the maturity date. Most GIC's must be transferred IN CASH upon their maturity. There are some exceptions, please check the terms and conditions with the Institution which currently holds your investment.

## **Other Investment Products:**

There are many other investment products which may be non-transferable, non-redeemable or subject to other delays. Some of these products include Mortgages, Foreign Securities, Non-transferable Bonds (minimum denomination requirements).

## **Rejected Transfers:**

An account transfer request may be rejected by the Delivering Institution for a number of reasons, such as, insufficient funds to cover fees, account not in good standing, i.e. undermargin, short position(s), etc. If for any reason your transfer has been rejected by the Delivering Institution, they may return the transfer to the Receiving Institution unprocessed. When the rejection has been rectified, the transfer process may begin again and the Delivering Institution may then have 10 - 25 business days, from the date of receipt of the transfer documents to process the transfer.

# How much will it cost to transfer my account?

## **Transfer Fees:**

Most Institutions charge a Transfer Out fee of which the cost may vary.