

Real-Time Fund Transfers

RBC Dominion Securities now offers Real-time fund transfers via DS Online. With this capability, you are able to transfer funds into your RBC Dominion Securities accounts from any RBC Royal Bank account that is connected to your RBC client card provided that the accounts are in the same currency.

HERE'S HOW YOU CAN DO IT

1. Log on to DS Online via www.rbc.ds.com, RBC Royal Bank Online Banking or through your Advisor's website. If you don't remember your ID/password, please speak with the DS Online Helpdesk at 1-888-820-8006. If you don't have access to DS Online, please speak with your Investment Advisor for assistance.
2. Once you've logged in to your DS Online session, click on the "Transfer Funds" link under the "My Accounts" tab.



3. Once you're in the "Transfer Funds" page, you will need to enter the following information:

- Amount of the transfer
- The bank account from which the funds are to be transferred
- The DS account to which the funds are to be transferred
- The contribution type; either Regular or Spousal (this applies only to Spousal RRSP accounts)
- Finally, enter your contact number in case we need to follow up with you

Note: You must first select the "From Account" before proceeding with the remainder of the steps. Also, please make note of the correct bank account number as bank account nicknames are not carried over to DS Online.

To the right is an example of how the page will look once you've completed it.

4. After clicking on "Continue", you will be presented with a confirmation page. If everything is in order, then click on "Confirm". If not, click on "Back" to re-enter the correct information.

Please review your funds transfer details and confirm the transaction. You can print the confirmation along with an order ID on the next page.

Amount:	10000.00 CAD
From Account #:	5555555 Bank - CAD
To Account #:	33333333 RSP Account - CAD
Contact Phone:	555-555-5555

Important Notice
Transfers may require more processing time depending on account type and amounts. Please continue to check the status of the transfer once you have completed your request.
For more information on when your fund transfer request will be completed, please visit "Help with this Page" on the Transfer Funds screen.

5. Once the transaction has been confirmed, a “Transaction Complete” page will appear. It will provide you with a reference number as well as the details of your fund transfer.

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Holdings Asset Mix Intraday Holdings Activity Fill Status Order Status Statements **Transfer Funds**

Transaction Complete [Printable version](#)

Please print a copy for your reference.

Thank you. Your order has been received by RBC Dominion Securities.

Order Id: D8975B7CD8975B7C

Amount: 10000.00 CAD

From Account #: 5555555 Bank - CAD

To Account #: 3333333 RSP Account - CAD

Contact Phone: 555-555-5555

i Important Notice

If you have requested to transfer funds into your Investment Account from your RBC Royal Bank account between 4:01 a.m. ET and 7:54 p.m. ET, your balance will be updated immediately. Transfer requests after 7:54 p.m. ET will be available in your account on the following day.

6. If you would like to check the status of your transfer, or if you'd like to view your transfer history, go back to the “Transfer Funds” page and select the “Transfer History” tab.

Note: Real-time fund transfers can only be used to transfers funds INTO an RBC Dominion Securities account.

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Transfer Funds [Printable version](#)

Transfer Funds **Transfer History**

History of online transfer requests entered online for the last 20 business days.

Date/Time▼	Order ID	Amount	From Account #	To Account #	Status▼
25 Feb 2010 10:30:29 AM EST	D8975B7CD8975B7C	10000.00 CAD	5555555 - CAD	33333333 - CAD	Completed