

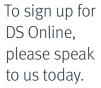
# Stay connected with DS Online

Together, you and your Investment Advisor are planning your financial future. Through DS Online, you can keep track of the progress you are making towards achieving your financial goals at your convenience.

## Connect to DS Online

- Secure online account access backed by state-of-the-art technology and the RBC Dominion Securities 100% Online Security Guarantee<sup>†</sup>
- Convenient consolidated view of all your account balances, individual holdings, current market value, recent transactions and order status
- Accessible 24 hours a day, seven days a week from any internet-enabled device
- Official documents available in electronic PDF format, instead of paper documents sent by post

- Access to official statements going back up to seven years
- Ability to connect DS Online with RBC Online Banking and other RBC online services so you don't have to log in separately
- Real-time fund transfers into your RBC Dominion Securities accounts from your RBC bank accounts.
- Information services, including real-time quotes, market news, customized Watchlists, as well as RBC global market and economic reports
- Dedicated DS Online Help Desk to help answer any questions

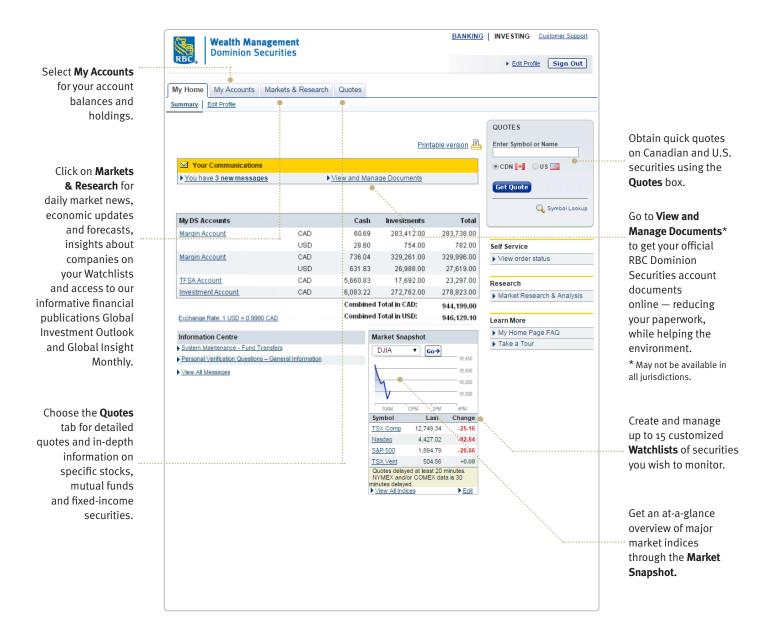




## Secure and confidential

We understand how important information security and privacy are to you. That's why DS Online uses the highest possible online security standards to protect the information you send or receive from our secure site. To provide you with even greater peace of mind, we have developed the 100% DS Online Security Guarantee.<sup>†</sup>

## Your DS Online home page



## The 100% DS Online security guarantee

With the 100% DS Online Security Guarantee, we guarantee that you will not lose money due to fraud in your RBC Dominion Securities account when using DS Online. And, in the highly unlikely event a transaction occurs in any of your other RBC accounts due to unauthorized access to DS Online, you will be reimbursed 100% for any losses in those accounts directly resulting from the unauthorized access, subject to certain conditions.†

## Link up with RBC Online Banking

For greater convenience, you can link your RBC Dominion Securities accounts with your other RBC accounts, including RBC Online Banking. Once linked, you will be able to see all of your RBC accounts together. What's more, when you use RBC Online Banking, you can use the same user identification and password to access DS Online.

## Real-time fund transfers in seconds

You can also transfer funds into your RBC Dominion Securities accounts

from any RBC Royal Bank account that is connected to your RBC client card. During regular business hours, the transfer will generally occur within seconds.

And it's as easy as having a banking relationship with RBC Royal Bank and linking up your DS Online access to RBC Online Banking.

## With eDocuments, it's easy being green

eDocuments are official RBC Dominion Securities account documents that you can view online, save to your computer and print whenever necessary. That means you no longer have to wait for your paper documents to arrive in the mail. Plus you can access up to a seven-year archive of past statements.

Not only are eDocuments more timely and convenient than paper documents, they are also better for the environment. Together with our clients, we have made great strides in reducing the amount of paper we use.



Mr. John Smith 123 Your Street Anytown, Anyprovince Canada A1B 2C3

### YOUR ADVISORY TEAM:

Your Investment Advisor(s): Robert Allen 123-456-7890

#### Assistant(s): Rosa Smith 123-456-7891

Suite 1230, 45 Main Street Anytown, Anyprovince A1B 2C4

#### Your Branch Manager: Mary McDonell

123-456-7892

#### FOR YOUR INFORMATION:

RBC Dominion Securities is pleased to introduce your new Statement of Account. Should you have any comments or questions about your statement, your investment Advisor would be pleased to discuss them with you.

## RBC Dominion Securities Inc. Statement of Your Account RRSP (Cdn \$) SEPT. 30 2016

Page 1 of 2

PERCENTAGE OF

Your Account Number: 000-00000-0-0
Trustee: Royal Trust Company
Date of Last Statement: August 29, 2016

#### ACCOUNT DETAILS

Your Plan Type: Your Beneficiary: JANE SMITH SPOUSAL

MARKET VALUE

### ASSET SUMMARY

	AT SEPT 30	MARKET VALUE	
Cash	\$24,832.80	3.02%	
Fixed Income	\$416,468.60	50.58%	
Preferred Shares	\$0.00	0.00%	
Common Shares	\$197,960.00	24.04%	
Mutual Funds**	\$167,961.00	20.40%	
Foreign Securities	\$16,100.00	1.96%	
Managed Assets	\$0.00	0.00%	
Other	\$0.00	0.00%	
Total Value	\$823,322.40	100%	
INCOME SUMMARY	r		
	THIS MONTH	YEAR-TO-DATE	
Dividends	\$0.00	\$2,375.52	
Interest	\$36.16	\$15,494.06	
Other	\$0.00	\$0.00	
Total Income	\$36.16	\$17,869.58	

### CASH BALANCE

ACCOUNT	OPENING BALANCE	CLOSING BALANCI
TYPE	AT SEPT 01	AT SEPT 30
Cash	\$24,796.70	\$24,832.80

## CONTRIBUTION SUMMARY

	CONTRIBUTION	CONTRIBUTION
irst 60 Days	\$0.00	\$3,500.00
Balance of Year	\$0.00	\$13,000.00



## Take the next step Enrol online

With your RBC client card number in hand, go to www.rbcds.com and click on the "Sign In" link. Then click on the link next to "First Time Sign In."

To set up online access, you will need to have access your:

- Postal code
- Date of birth
- RBC DS account number
- RBC Dominion Securities client card number/PCD number (please contact your advisor for this client-unique number)

The link will walk you through a few easy steps to enrol online.

## Enrol with your Investment Advisor

Your Investment Advisor is also able to help set up DS Online access.

## Your personal online market connection

## Access detailed real-time quotes

Through DS Online, you can view detailed real-time quotes for stocks and options listed on Canadian and U.S. markets – plus daily closing prices for mutual funds. With our real-time stock quote service, you can find out the current market price for securities listed on major North American exchanges and the change from the previous day's close. For each security, we provide a host of information – bid and ask prices, the 52-week price range, trading volume, dividends, earnings and more.

## Get the information you need

The Markets and Research section gives you access to a wealth of research, news and market information:

- Markets overview: an intraday snapshot of what's happening in the markets. It gives you a quick look at the major market indexes, the biggest gainers and losers, and the latest market news.
- Market news: your in-depth market news centre, including breaking news, top stories and what's making headlines.
- Research & analysis: morning market commentary, investment outlook and reports.

To sign up for DS Online, please contact us today.



With the 100% DS Online Security Guarantee, we guarantee that you will not lose money due to fraud in your RBC Dominion Securities account when using DS Online. And, in the highly unlikely event a transaction occurs in any of your other RBC accounts due to unauthorized access to DS Online, you will be reimbursed 100% for any losses in those accounts directly resulting from the unauthorized access, subject to certain conditions. For a definition of an "unauthorized transaction" and for full details regarding the protections and limitations of the DS Online 100% Security Guarantee, please see your RBC Automated Services Agreement. RBC Dominion Securities Inc.\* and Royal Bank of Canada are separate corporate entities which are affiliated. \*Member-Canadian Investor Protection Fund. RBC Dominion Securities Inc. is a member company of RBC Wealth Management, a business segment of Royal Bank of Canada. ®Registered trademarks of Royal Bank of Canada. Used under licence. © RBC Dominion Securities Inc. 2016. All rights reserved. 16\_90081\_120 (05/16)