

Switch to eDocuments

Access your statements and account information any time – even in the event of a postal service disruption

In the unlikely event of a delay or disruption in postal service, you can receive your RBC Dominion Securities account statements, trade confirmations and other documents electronically by switching to eDocuments. What's more, you don't have to worry about your statements being lost or damaged in the mail, or accidentally delivered to a neighbour's mailbox.

What are eDocuments?

In the event of a

postal service delay

eDocuments online

or disruption, you

can access your

without delay.

eDocuments are official RBC Dominion Securities account documents that you receive online instead of in the mail, helping you avoid mail delays and reduce your paperwork.

Greater convenience

Because DS Online is accessible any time, anywhere, you receive your documents faster and don't have to worry about lost documents in the mail – or delays.

In addition, you can save your eDocuments to your personal computer and print them off whenever you need them.

Easy access to past documents

With eDocuments, there's no more filing – and no more hunting through old files to retrieve past documents.

You will have convenient access to a seven-year archive of past documents.

Secure and confidential

Unlike paper documents, which can be lost or damaged in the mail, your eDocuments are protected by your confidential password and the latest encryption technology.

Switch in minutes

Switching to eDocuments couldn't be easier. Simply call us and we will switch your personal accounts to eDocuments over the phone in minutes.

If you have Internet access when you call, we can also show you how to access your eDocuments.

RBC Dominion Securities Inc.